

# MCSA: Windows 10 Certification

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## What is MCSA: Windows 10, and why should I take this class?

Excellent questions! MCSA (Microsoft Certified Solutions Associate): Windows 10 certification proves you have the expertise to configure, manage, and maintain a Windows 10 enterprise system. It is intended for IT professionals who administer and support Windows 10 desktops and devices in small to medium-sized networks. You should take this class if you want the skills needed to provide Tier 1 or Tier 2 support to users running Windows 10 desktops and devices within a Windows domain environment and to deploy and manage Windows 10 desktops, devices, and applications in an enterprise environment.



## What will I learn?

- ◆ How to install and customize Windows 10 operating systems and apps.
- ◆ How to configure local and remote network connectivity, local and online storage, and security.
- ◆ How to maintain, update, and recover Windows 10.
- ◆ How to manage the Windows 10 installations after deployment to provide secure identity and data access using technologies related to Group Policy, Remote Access, and Workplace Join.
- ◆ How to support a variety of device and data management solutions, Microsoft Azure Active Directory, Microsoft Intune, and Microsoft Azure Rights Management.

## What are the prerequisites?

Completion of the A+ course is all you need to take this class. Depending on your experience, this prerequisite can be waived with instructor approval.

## Can I take this class online?

Yes, you can. The class is designed to be offered online and is available 24/7. The best feature is the instructor assigned to you – on day 1 – for the duration of your class. We're 100% confident that if you follow your instructor's guidance and direction, you'll earn certification. Instructors are available via text, phone, or email.

## How long will it take to finish?

Many students complete the class sooner, but we give you six months so you can work at a pace that fits into your current commitments.

## Who should take this class?

Anyone who believes Windows is here to stay should take this class, and that pretty much means everyone.

## Will my tuition assistance program benefits cover the cost?

Yes, if you have enough funds in your tuition assistance account, there are no out-of-pocket expenses. Wow! You can get an internationally-recognized certification with no out-of-pocket costs.

## How much does it cost?

The tuition is \$2,800 (\$1400 per class), and your tuition assistance program covers the cost of the class, the materials, and two certification exam vouchers (one for the 698 exam and one for the 697 exam).

## When does the class start?

This class starts most Mondays. Register early to get the start date that works for you.

## How do I register?

1. Visit [www.itcap.com/VZW-ITcerts/Register](http://www.itcap.com/VZW-ITcerts/Register) to register online, or
2. For more information, email us at [info@itcap.com](mailto:info@itcap.com), or
3. You can call our helpful staff ☺ at [877-877-0122](tel:877-877-0122).