



**What is CCENT/CCNA, and why should I take this class?**

Great questions! The CCENT designation validates the ability to install, operate and troubleshoot a small enterprise branch network, including basic network security. You should take this class if you want the skills needed for an entry-level network support positions. CCENT certification is the first step toward achieving CCNA, which covers medium-size enterprise branch networks with more complex connections.

**What will I learn?**

**CCENT -**

➤ Networking fundamentals, LAN switching technologies, routing technologies, infrastructure services, and infrastructure maintenance.

**CCNA – Routing and Switching**

➤ LAN switching technologies, IPv4 and IPv6 routing technologies, WAN technologies, infrastructure services, and infrastructure maintenance.

**What are the prerequisites?**

CompTIA A+ certification is all you need to take this class. Depending on your experience, this prerequisite can be waived with instructor approval.

**Can I take this class online?**

Yes, you can. The class is designed to be offered online and is available 24/7. The best feature is the instructor assigned to you – on day 1 – for the duration of your class. They are 100% confident that if you follow their direction, you will become CCNA-certified. Instructors are available via text, phone, or email.

**How long will it take to finish?**

Many students complete the class sooner, but we give you six months so you can work at a pace that fits into your current commitments.

**Who should take this class?**

Anyone who believes computer networking is here to stay should take this class, and that pretty much means everyone.

**Will my tuition assistance program benefits cover the cost?**

Yes, if you have enough funds in your tuition assistance account, there are no out-of-pocket expenses. Wow! You can get an internationally-recognized certification with no out-of-pocket costs.

**How much does it cost?**

The tuition is \$2800, and your tuition assistance program covers the cost of the class, the materials, and two certification exam vouchers (one for the CCENT exam and one for the CCNA exam).

**When does the class start?**

This class starts most Mondays. Register early to get the start date that works for you.

**How do I register?**

1. Visit [www.itcap.com/VZW-ITcerts/Register](http://www.itcap.com/VZW-ITcerts/Register) to register online, or
2. For more information, email us at [info@itcap.com](mailto:info@itcap.com), or
3. You can call our helpful staff ☺ at **877-877-0122**.