

# CompTIA A+ Certification

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## What is A+, and why should I take this class?

We're glad you asked. A+ is an internationally-recognized certification for entry-level computer support. You should take the class to expand your basic technology knowledge to cover the topics below. After A+, you can consider additional technology classes, like Cisco and networking, or be content knowing you have mastered the basics and have the certification to prove it.

## What will I learn?

- ◆ How to assemble components.
- ◆ Install, configure and maintain devices, PCs and software.
- ◆ Understand the basics of networking and security.
- ◆ Safely diagnose and resolve common issues.
- ◆ Apply troubleshooting skills.
- ◆ Provide customer support.



*The first step in technology certification.*

## Can I take this class online?

Yes, you can. The class is designed to be offered online and is available 24/7. The best feature is the instructor assigned to you – on day 1 – for the duration of your course. They are 100% confident that if you follow their direction, you will become A+ certified. Instructors are available via text, phone, or email.

## How long will it take to finish?

Many students complete the class in as little as three months, but we give you twice that time so you can work at a pace that fits into your current commitments.

## Who should take this class?

Anyone who believes computers are here to stay should take this class, and that pretty much means everyone.

## Will my tuition assistance program benefits cover the cost?

Yes, if you have enough funds in your tuition assistance account, there are no out-of-pocket expenses. Wow! You can get an internationally-recognized certification with no out-of-pocket costs.

## How much does it cost?

The tuition is \$2,800, and your tuition assistance program covers the cost of the two classes, the materials, and two certification exam vouchers, one for each of the two classes.

## When does the course start?

This class starts most Mondays. Register early to get the start date that works for you.

## How do I register?

1. Visit [www.itcap.com/VZW-ITcerts/Register](http://www.itcap.com/VZW-ITcerts/Register) to register online, or
2. For more information, email us at [info@itcap.com](mailto:info@itcap.com), or
3. You can call our helpful staff ☺ at **877-877-0122**.