

MCDST on Microsoft Windows Certification Requirements

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For more information on the MCDST Certification go to:

<http://www.microsoft.com/learning/mcp/mcdst/default.aspx>

The Microsoft Certified Desktop Support Technician (MCDST) credential proves that you have the skills to successfully support end-users and to successfully troubleshoot desktop environments that are running the Microsoft Windows operating system.

MCDST candidates are required to pass two core exams. Elective exams are not required. The following table lists Official Microsoft Learning Products courses and Microsoft Press books that are designed to help you prepare for these exams. See individual exam preparation guides for exam availability.

The MCDST credential will not retire with the release of Windows Vista certifications; it will continue to be supported by Microsoft and valued by employers and decision makers who use Microsoft Windows XP.

Core exams (two exams required)

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Exam 70-271: Supporting Users and Troubleshooting a Microsoft Windows XP Operating System	Course 2261: Supporting Users Running Microsoft Windows XP Desktop Operating Systems (three days)
Exam 70-272: Supporting Users and Troubleshooting Desktop Applications on a Microsoft Windows XP Operating System	Course 2262: Supporting Users Running Applications on Microsoft Windows XP (two days)